



# RETURNS FORM

FAAC (UK) Limited  
Unit 10, The Hatch Ind Park  
Greywell Road  
Mapledurwell  
Basingstoke  
RG24 7NG

Tel Office: 01256 318100  
Fax Office: 01256 318101  
Technical Helpline: 01256 318111  
Email: sales@faac.co.uk  
VAT No. GB 363483441

Date	
Customer reference	
Account No	
Invoice No	

Customer name:		
Address:		
Contact:		
Tel:	Fax:	
Email:		
Is this a warranty claim?	Y	N

Product description
Part Number:
Serial Number:

Reason for return  Faulty/ For repair (please complete description of fault below)  
 Not required/ordered in error  
 Incorrectly supplied

Action required  Credit (note goods can only be credited if returned in original packaging, complete and in new condition. **They will be subject to a handling charge**).  
 Repair  
 Other (please specify below)

Description of Fault/other information:  
(Must be completed for items being returned as faulty)

Engineer to contact in case further details of fault/information is required.

Name: ..... Tel: ..... Email: .....