

USER / RESIDENT GUIDE



WELCOME TO YOUR COMMAND UNIT!

Our 4G Command Unit allows you to remotely open, latch and close powered entrances using your mobile or landline phone!

First things first, you will need to make sure that your telephone number is programmed into the Command Unit as an authorised user in order to use the system. If this hasn't already been done by your Installer, head over to our website and fill in the programming form under the 'Support' tab, or scan this QR code.



Scan Me!

Please note: There will be a charge for this service if a Support Agreement is not in place.

RESIDENT AND AUTHORISED VISITOR ACCESS

Authorised Dial In

The Command Unit can be programmed to open the door or gate when certain authorised telephone numbers call into the system. These can also be configured to work within certain time parameters, depending on your property type.

- To use the dial to open feature, call the telephone number of the SIM inside the Command Unit and press '#' once it answers.

This process may differ depending on the installation set up. Please contact your Managing Agent or Installer for more information.



PROGRAMMING

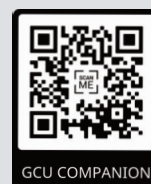
GCU Companion App

Easy remote programming for full control and configuration!

Initial set up via installer required to authorise use of the **GCU COMPANION**.

- Simply download the GCU Companion app on Android / iOS OR scan this QR code. You can find further instructions by tapping the '?' icon in the top right of each set up screen.

Please pay particular attention to the Safety Message. Contents included on the App front page (*View Safety Message*).



GCU COMPANION

WANT TO KNOW MORE?

You can find lots of FAQs on our website under the 'Support' tab, or scan this QR code!



FAQs